

www.proficom.de

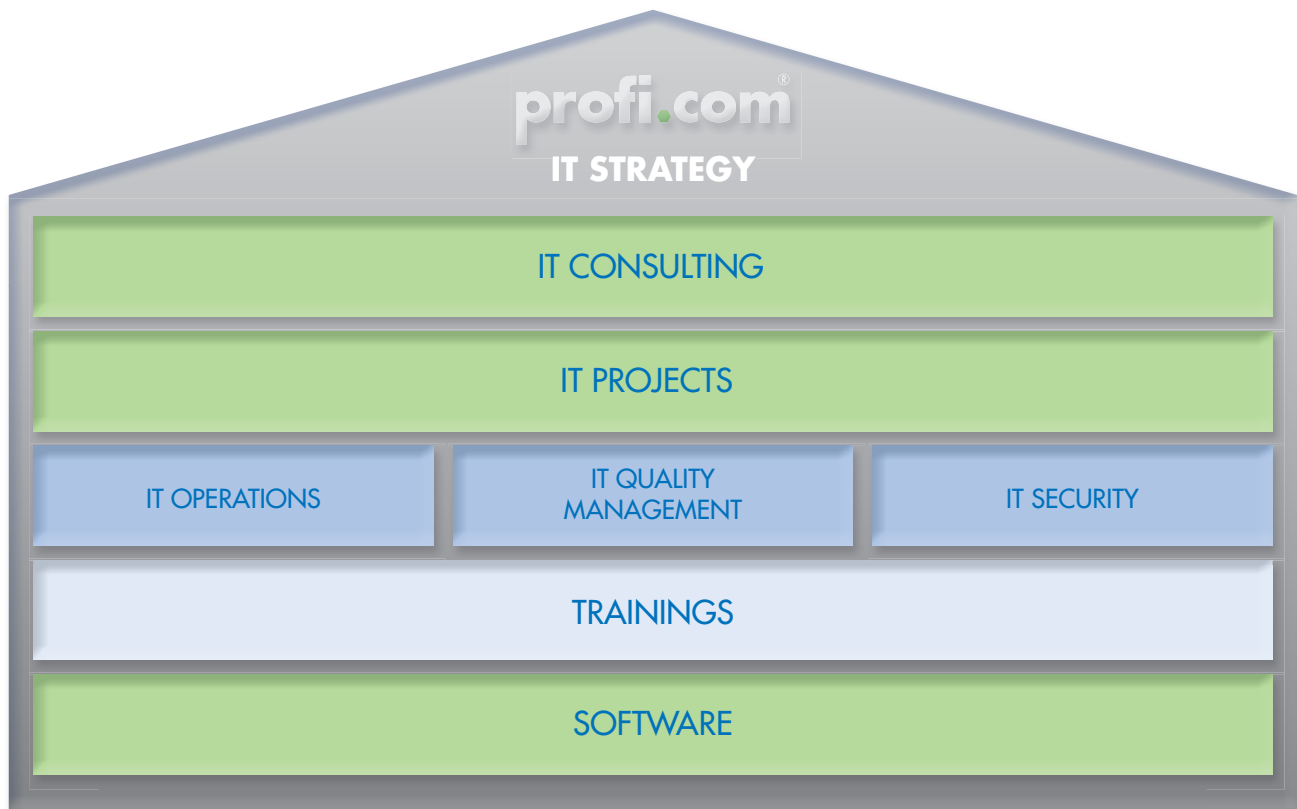


profi.com[®]
WE MAKE SOFTWARE WORK



HP SOFTWARE + SOLUTIONS
BTO Partner of the Year
HP Service Partner
HP SOFTWARE Platinum Business Partner

OVERVIEW OF OUR SERVICES



QUALITY ASSURANCE AND SOFTWARE TESTING

WANNA BET...THAT WE WILL FIND YOUR SOFTWARE BUG!

Did you know... that 30 % of the costs in a development project is used for software testing?
(Source: www.hp.com)

Deficient software can ruin your project or even your entire business.

At profi.com it is our policy to support you from the very beginning of your IT optimization processes. Our one hundred flexible and motivated employees guarantee you innovative and highly sophisticated quality management at the respective project sites.

In the process, „**WE MAKE SOFTWARE WORK**“ is more than a slogan, it is our guiding principle.

THE FIRST BUG ACTUALLY WAS A MOTH

On September 9, 1945 a moth got trapped in a computer relay causing a short circuit. Hence, the “computer bug” was born.

(Quelle: <http://www.history.navy.mil>)



PROFI.COM IT STRATEGY: We support and optimize your IT Strategy with a broad portfolio of services:

IT CONSULTING

More than 100 qualified employees and freelance experts are at your disposal to support your IT projects in the fields of operations, quality management, and IT security. You benefit from:

- Quick response times to your individual requirements
- The expertise and know-how of our employees
- Cost-effective employment of resources

IT PROJECTS

profi.com offers you years of experience necessary to minutely adjust your project to operate stably and efficiently from start to finish:

- Acceptance of project responsibility
- Design and conception, implementation, testing and operation of projects in the fields of operations, quality management and IT security
- Acceptance of development services to optimize service processes, based on HP BTO products
- Development of comprehensive service and support concepts

OPERATIONS

SERVICE AUTOMATION

The application of efficient automation tools like HP Server Automation and HP Operations Orchestration leads to reduced infrastructure and process costs of up to 50 percent (source: Gardner). You benefit from the vast experience profi.com has gathered with regard to the conception of automation solutions, the creation of selfservice portals, and to „software as a service“ solutions.

IT SYSTEM ARCHITECTURE

Our focus is on optimizing the operation of your IT system architecture. The primary concern is to improve the utilization of existing hardware, network, and software resources while, at the same time, the flexibility and agility of providing IT resources is increased.

APPLICATION ANALYSIS

An application analysis covers the three core topics networks, databanks, and middleware (J2EE). You gain insight on how to reduce the risk of operational problems. Additionally, you receive recommendations for tuning measures.

QUALITY MANAGEMENT

TEST MANAGEMENT

We create your fundamental test process with its five main activities from test planning to test completion through concerted operations. Test management plays a significant role when determining quality policy and quality objectives via quality planning, quality control, quality assurance, and quality improvement:

- In the process, test activities make up 40 to 50 percent of the entire development effort
- The test automation rate improves when using the profi.com “modular testing” method and helps increase test efficiency by up to 40 percent, while at the same time reducing automation costs by up to 60 percent
- Stability and scaling aspects are ensured through load and performance tests

MOBILE TESTING

Tests for mobile applications on smartphones and tablet computers.

- Compatibility tests for applications and websites
- Stability tests for applications
- Creation of test plans for mobile applications
- Creation of manual and automated test cases
- Support services

ENJOYING BENEFITS FOR MUTUAL SUCCESS

Strategy for effective test automation



IT SECURITY

Based on the HP BTO Security Portfolio profi.com offers you the following services:

- Creation and examination of IT security strategies and concepts
- Examination and evaluations of organizational processes regarding IT security
- Conducting of external and internal penetration tests
- Audit of application environments

TRAINING / WORKSHOPS

- HP ALM (QualityCenter)
 - HP QTP
 - HP BPT
- HP PC
 - HP LR
- HP BAC
- Individual training services in the fields of IT security

You can find further information regarding our services and products in the respective information sheets

SOFTWARE

A needs analysis and an active support during the evaluation process (incl. ROI consideration) are at the forefront of our consulting portfolio for your procurement process within the HP Software BTO Portfolios. In the course of this, we have specialized on Center HP PPM, HP ALM (QC and PC), HP ASC and HP BSA. From 2012 on, we will combine and integrate our activities into our new profi.com TestDevelopmentAdministration Center TEA-C. Your procurement processes will be complemented by:

MIGRATIONS AND CUSTOM PROGRAMMING

- Conception and implementation of migrations within the BTO Portfolios, especially aimed at HP QualityCenter and HP PerformanceCenter (incl. test automates)
- Integration of HP Center into the customer's environment while programming interfaces to develop continuous process chains

PROFI.COM TOOLS

- profi.com FlexTest
State-of-the-art object recognition
- profi.com CostCenter
Accounting the QC usage of your customers
- HP QC Synchronizer
Matching of your applied ALM-Systems

PROFI.COM ENTERPRISE SUPPORT

profi.com takes your requests for support via phone or email and provides solutions based on 1st-level support using remote diagnostics according to the agreed SLA. In case of questions regarding the functionality and applicability of the software covered by the service agreement, profi.com is glad to advise the qualified contact of your company.

profi.com is the only German-speaking HP service partner (ServiceVendorIntegrator partner) covering the following software: QualityCenter, PerformanceCenter, and ApplicationSecurityCenter.

THE COMPANY

WE MAKE SOFTWARE WORK

profi.com is an innovative IT company in Germany, Austria, and Switzerland.

We offer IT services with a strong focus on software testing, IT quality assurance, and software development. Relying on our personnel's vast industrial and technological experience, we develop and optimize IT environments for and with our customers.

In this way we make sure to create added value for our customers along the entire value chain.

Furthermore, our employees offer you development potential for a valuable long-term cooperation.

Company: profi.com Aktiengesellschaft
business solutions

Year of Foundation: 2000

Chairman: Dipl.-Ing. Heiko Worm

Subsidiaries: profi.com products GmbH
profi.com Consulting GmbH



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